Chair Update

A warm welcome to our July issue of IFIC News! The last few months have been busy as I attended infection prevention and control conferences. I want to say a special thank you to Infection Prevention and Control (IPAC)-Canada, for their continued support of IFIC’s work, and for allowing me to be an invited guest to their conference. The meeting was held in beautiful Victoria, British Columbia, and you will see in the pictures on page 3, there were 52 people who participated in a run/walk for IFIC’s benefit. The proceeds of the event are used to sponsor participants from under-resourced areas of the world to attend the annual IFIC conference. The IFIC Run/Walk at IPAC was very successful, and again, we appreciate the generosity of Deb Med Canada for their sponsorship of the event, and the IPAC conference participants who ran or walked for what I believe is a very worthy cause!

You will also see below, an invitation to all non-European Member Societies to consider an exciting opportunity to collaborate with IFIC. We historically have had our annual conference at a European site (in

Invitation to Submit 2017 Conference Proposal

The International Federation of Infection Control invites expressions of interest from Member Societies outside of Europe, who are interested in hosting its 17th international conference, scheduled for 2017, and collaborating with IFIC in the organisation of this international event.

IFIC’s conferences are normally held between February and April of every year. Nevertheless, exceptions and compromises may be possible, especially related to weather and clashes with other major conferences in the region/globally.

The organisational model of the conference will utilize an equal share template, in which both IFIC and the Member Society will collaborate and contribute to the organisation of the event in roughly equal quantities.

Responsibilities

The respective responsibilities and contributions of IFIC and the Member Society are outlined in the attached draft

NEXT IFIC CONFERENCE

Mark your calendars for the 16th IFIC Congress in Vienna, Austria, 16-19 March 2016. It will be held along with the Austrian Society for Hygiene, Microbiology and Preventive Medicine (Österreichische Gesellschaft für Hygiene, Mikrobiologie und Präventivmedizin). Go to http://www.ific2016.com/ for information—and see page 6.
Chair Update continued

years ending with an even number), and a non-European site in the alternate years (odd years). Our next conference will be held in Vienna, Austria in March 2016. So, we are asking for any non-European Member Society that is interested, to please consider collaborating with IFIC to produce a conference in 2017. All the information you need is included in the invitation material. I encourage all of you to seriously consider this chance for international teamwork to occur with your infection prevention and control society in your own country, and submit a completed application by the deadline, 30 September 2015. If you have any questions, please let us know.

And finally, don’t miss the opportunity to submit an abstract for a possible scholarship to the IFIC Conference in Vienna. The deadline for submission is October 15, and you can find the details on page 7.

As always, I can be reached for questions or concerns, so please feel free to contact me.

Terrie B. Lee
IFIC Chair
tleewv@msn.com

Invitation to Submit 2017 Conference Proposal continued

Memorandum of Understanding that will be signed by representatives of IFIC and the chosen Member Society once the location of the 2017 conference is chosen.

Benefits for the collaborating member society: Host Society members have the option of benefiting from a reduced preferential registration fee. This reduced fee should be given only to the paid up members of the Society and, if taken up, will be collected directly by the Society and then transferred to the Organiser.

Expressions of interest should include:

- Suggestions about the city/cities where the conference could be held as well as possible conference venues (hotels/conference centres) and dates (preferably March/April).
- Information about recent infection prevention and control conferences held by the member society; including: when were they held? How many attendees were present? Were these only doctors or was the audience multi-disciplinary? What was the registration fee?
- An estimate of the number of delegates from the region, including neighbouring countries, that can confidently be expected to participate in the IFIC2017 conference.
- A financial estimate that includes suggested registration fees for local delegate and a predication of accommodation costs for speakers and delegates.
- Information about visa requirements for all delegates.
- Local Conference Organiser: The Society will need to propose a Local Conference Organiser, who will liaise closely with IFIC’s Conference Committee in the organization of the congress. Details of the organiser should be included, including competence and experience in organising similar sized conferences in the past. Details about the proposed financial remuneration model for the local organiser should also be included; IFIC’s preferred method of remuneration for local conference organizers is normally based around a commission on revenue generated.

Expressions of interest should be addressed to the IFIC Conferences Committee through an email sent to conferences@thefic.org by no later than 30 September 2015. Any queries or requests for clarifications should also be sent to the same email address.

The Conferences Committee will make a recommendation to the Executive, and the Board, based on the expressions of interest received, and an assessment of the adequacy of suggested facilities, etc. The final decision will be communicated by the IFIC Board to all applicants by end November 2015 and will be final.
10TH ANNUAL IPAC-CANADA IFIC RUN/WALK

Monday June 15th, 2015 participants of the Infection Prevention & Control –Canada 2015 National Education conference took to Beacon Hill and Clover Point waterfront to participate in the 10th annual run/walk for IFIC. The run/walk is in aid of the IPAC-Canada Scholarship that helps assist infection control professionals from under-funded or under-resourced countries to attend the annual International Federation of Infection Control (IFIC) education meeting.

This year’s event was organized by Cynthia Proskow. The run began at Beacon Hill park, a popular scenic destination for Victoria. All participants were treated with a warm sunny day typical of Victoria. Participants were able to see peacocks and a bald eagle who was watching the walk/run on top of the tallest totem pole. The runners proceeded to Clover Point which offers spectacular views of the Olympic Mountains in Washington State, Mount Baker (a dormant volcano) and Sooke Hills. There were approximately 52 participants and 11 volunteers to help out along the way. Deb Canada was again a sponsor of the run/walk. The event netted a contribution of $3,400.

2015 Run or Walk for IFIC: A total of $3400 was raised to support the IPAC Canada Scholarship at IFIC. Winning participants were:
- Fastest Women: (Tie) Tara Donovan, Leslie Leach
- Fastest Man: Alex Chapman
- Fastest Walker: (Tie) Joanne Archer, Patsy Rawding

World Health Organization

The Hand Hygiene Self-Assessment Framework (http://www.who.int/gpsc/5may/hhsa_framework/en/) provides a situation analysis of hand hygiene resources, promotion and practices within health-care facilities. After completing the Framework, facilities can also use and adapt the WHO Template Action Plans (http://www.who.int/gpsc/5may/EN_PSP_GPSC1_5May_2012/en/ ) to implement plans for local improvement based upon the Framework results.

The 2nd WHO Hand Hygiene Self-Assessment Framework Global Survey online data submission service will be open from 1 June 2015 until 10 September 2015. From the email address info@whohandhygienesurvey.org facilities registered with SAVE LIVES: Clean Your Hands will automatically receive an invitation to use the Framework and to submit answers online as part of this WHO global survey.

For those facilities not yet registered they can do this at http://www.who.int/gpsc/5may/register/en/ OR an email can be sent to info@whohandhygienesurvey.org telling WHO a facility wants to participate. The first results of this survey will be disseminated on the occasion of the 10th anniversary of the WHO Clean Care is Safer Care programme on 13th October 2015. The 2015 survey findings will be compared with those obtained by WHO in 2011 and allows for invaluable monitoring of progress and evolution of the global situation of hand hygiene in health care.

You can find the results of the first survey undertaken in 2011 at http://www.who.int/gpsc/5may/hhsa_framework/en/.
International Journal of Infection Control

Prof. Smilja Kalenic, from Croatia, is the Journal Editor. She is supported by Elizabeth Scicluna as Journal Administrator and an excellent Board of Assistant Editors (Walter Popp, Judith Richards, and Kathryn Suh). Dr. Suh, from Canada, will become Journal Editor in 2016.

Thank you to all those who submit their papers to IJIC and please keep them coming! Contact Ms Elizabeth Anne Scicluna at elizabeth.scicluna@theific.org.

International Journal of Infection Control recently published its latest issue at http://www.ijic.info. We invite you to review the Table of Contents here and then visit our web site to review articles and items of interest. Thanks for the continuing interest in our work.

International Journal of Infection Control Vol 11, No. 2, 2015

Editorial Commentary

Editorial  Smilja Kalenic

Original Articles

How well do patient education materials for Clostridium difficile infection score? A systematic evaluation. C Zellmer, P Zimdars, S Parker, N Safdar

Cefazolin restriction and a guideline to improve the use of antimicrobials for prevention of surgical site infection. AMS Fontes, BO Burjaile, VM Martins, MT Jorge

Evaluation of surgical instrument and medical device decontamination and sterilisation practice in Healthcare Facilities. B Hakizimana

Post exposure prophylaxis uptake against exposure to HIV/AIDS risk factors in healthcare settings was very low. GK Beyera, DH Chercos


Compliance with sharps injury prevention guideline among nurses in tertiary care hospitals in the Philippines. JL Tayaben

Short Reports

Epidemiology of nosocomial infections in an intensive care unit at a tertiary care hospital in India: A retrospective study. MS Khan, P Kundra, A Cherian, NM Joseph, S Sistla

INVITATION TO SUBMIT MANUSCRIPTS

We invite you to submit your manuscripts to be considered for publication in the International Journal of Infection Control (IJIC). The aim of the journal is to provide a forum for infection control (IC) professionals to disseminate research and practice information and encourage IC initiatives on an international level.

The journal is fully electronic and can be accessed at http://www.ijic.info. The submission is performed online and you can keep track of the whole process in the authors’ section of the IJIC website. Submissions can be:

- Review articles: 5000 words maximum; comprehensive references; 5-10 key words; unstructured abstract up to 250 words.
- Original articles: 5000 words maximum; comprehensive references; 5-10 key words; unstructured abstract up to 250 words.
- Short reports: Case reports can be submitted if they illustrate some exceptional point in the field of infection prevention and control. 1000 words maximum; up to 10 references.
- Practice Forum: Submissions of a more descriptive account of how IC practitioners or teams tackled a specific challenge or brought about improvement in the prevention or control of healthcare-associated infections in their institution or country. 2000 words maximum; unstructured format.
- Letters to the editor: Correspondence to the Editor may refer to material published recently in IJIC or alternatively describe brief accounts of new observations or on other matters of interest. 500 words maximum; unstructured format.

Looking forward to your submissions.
IFIC continues with its aim to provide up-to-date, scientifically sound tools and educational materials that can be used by professionals the world over. It’s Basic Concepts of Infection Control is being updated to incorporate new scientific knowledge since the 2011 edition. Chapters will be reviewed and brought up-to-date by an international panel of experts, and new ones will be added to ensure this new edition provides a sound comprehensive knowledge base.

The current edition of IFIC Basic Concepts of Infection Control is available at http://www.theific.org/basic_concepts/index.htm. The publication and dissemination of this book in English was made possible through an unrestricted educational grant from BD. The International Federation of Infection Control is extremely grateful for their support.

Basic Concepts is available in languages other than English thanks to BD, Meiko, Board members, and our member societies.

A 2012-3 addition is the Spanish translation—with thanks to BD. Chapters 1—6, 10 and 12 of the French version are also available—with thanks to Meiko. Hungarian chapters 1-3, 6-9, 11, 20, 22 and 28 thanks to the Hungarian Society of Infection Control Practitioners [Magyar Infekciókontroll Társaság]. All chapters have been translated into Arabic. Simpios provided the Italian translation. The Bulgarian Association for Prevention and Infection Control “BulNoso has recently translated Basic Concepts into Bulgarian. Check the web site for updates as chapters are added!

Want our infection prevention and control resources on your smartphone, tablet or e-reader? It’s easy to do—just download the PDF file from IFIC’s web site & save it to your book app—it will be available whenever you want to view it!

We would like to acknowledge and thank our Corporate Partners for their support and assistance in the fulfillment of our projects and initiatives.
IFIC BOARD REGIONAL COORDINATORS

IFIC Board members are appointed as regional coordinators to channel regional queries and to have that person a liaison between member societies in that region and the board. The membership secretary is the link and co-ordinator for these regional coordinators. The regional coordinators are as follows:

<table>
<thead>
<tr>
<th>Region</th>
<th>Coordinator</th>
</tr>
</thead>
<tbody>
<tr>
<td>America 1*</td>
<td>Donna Moralejo</td>
</tr>
<tr>
<td>America 2**</td>
<td>Carolina Giuffré</td>
</tr>
<tr>
<td>Europe</td>
<td>Biljana Carevic/Anni Juhl-Jørgensen</td>
</tr>
<tr>
<td>Asia</td>
<td>Jeanne Pfeiffer</td>
</tr>
<tr>
<td>EMRO</td>
<td>Nagwa Khamis</td>
</tr>
<tr>
<td>Africa</td>
<td>Abimbola Sowande</td>
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</tbody>
</table>

* USA, Canada, Japan, Israel, Australia & New Zealand
** South & Central America, Mexico & West Indies

WANT TO JOIN IFIC AS AN ASSOCIATE MEMBER? GO TO
http://theific.org/?page_id=104—75£ for a 3-year membership
(£15/three years or £5/year fee for individuals from low income countries)
Scholarships to the Sixteenth Congress of the International Federation of Infection Control

IFIC invites applications for scholarships to the Sixteenth Congress of the International Federation of Infection Control (IFIC2016) to be held in Vienna, Austria, from the 16 – 19 March 2016.

At least one scholarship will be granted, consisting of:
- free registration to the conference
- travel expenses (based on the cheapest economy itinerary) up to a maximum of EUR €1000
- accommodation on bed and breakfast basis to cover the full duration of the conference.

In addition a number of smaller bursaries will also be awarded, covering:
- free conference registration, with or without
- accommodation on bed and breakfast basis to cover the full duration of the conference.

Scholarships will be granted against the presentation/submission of an abstract, which will be presented at the Conference as either a poster or an oral presentation.

Following their congress participation, all scholarship recipients will have the possibility of presenting a write-up of their paper/poster (at least 1500 words in English) to the International Journal of Infection Control (www.ijic.info). If it is deemed to be satisfactory for publication, an additional award of £200 will be made once the paper has been published in the journal.

The abstract must be directly related to infection prevention & control (IPC) rather than infectious diseases / therapeutics / diagnostic microbiology and would ideally be equally applicable to both high income countries as well as those with limited resources. Abstracts can either be of the conventional “Research” style or alternatively follow a “How we did it” format, describing how infection control practitioners or teams tackled a specific IPC challenge or brought about improvement in the prevention or control of healthcare associated infections in their institution or country. Successful applications invariably present information that other delegates will find useful to improve their own IPC practice.

By the middle of December 2015, the presenting author of each application will be informed by email whether his/her application has been accepted. This will sent to the email address indicated for correspondence. The decision of the Scholarship Committee will be final.

CLOSING DATE FOR SUBMISSION IS 15th OCTOBER 2015. Submissions after this date will not be accepted. Go to http://theific.org/?page_id=2041 for more information.

GROUPE D’ÉPIDÉMIOLOGIE DE TERRAIN (GEPITER) DE L’INSPQ

A French language course on Outbreak investigations in the community and healthcare setting is available from INSPQ. Information is available at: https://www.inspq.qc.ca/formation/formations-offertes-par-l-institut/formation-investigation-d-eclosion-dans-la-communaute-et-dans-les-milieux-de-soins.
### SAVE THE DATES!

<table>
<thead>
<tr>
<th>Event</th>
<th>Location</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sixteenth International Congress of the International Federation of Infection Control</strong></td>
<td>Vienna, Austria</td>
<td>16-19 March 2016</td>
</tr>
<tr>
<td><strong>IFIC Course on Behaviour Change in IP&amp;C</strong></td>
<td>New Dolmen Hotel, Malta</td>
<td>2-4 November 2015</td>
</tr>
<tr>
<td><strong>Infection Prevention &amp; Control Nurses College</strong></td>
<td>Napier, New Zealand</td>
<td>2-4 September, 2015</td>
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<tr>
<td><strong>Infection Prevention Society</strong></td>
<td>Liverpool, England</td>
<td>28-30 September 2015</td>
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<tr>
<td><strong>ADECI</strong></td>
<td>Buenos Aires, Argentina</td>
<td>15-16 October 2015</td>
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<tr>
<td><strong>Third International Course on Implementation in Infection Control</strong></td>
<td>Geneva, Switzerland</td>
<td>29-30 October 2015</td>
</tr>
<tr>
<td><strong>Danish Society of Hospital Hygiene and Sterile Supply</strong></td>
<td>Nyborg Strand, Denmark</td>
<td>4-5 November 2015</td>
</tr>
<tr>
<td><strong>Australasian College for Infection Prevention and Control (ACIPC) Annual Conference</strong></td>
<td>Hobart, Tasmania</td>
<td>22-25 November 2015</td>
</tr>
<tr>
<td><strong>1st International Conference on Quality of Care, Risk Management and Patient Safety in Africa</strong></td>
<td>Bassam, Ivory Coast</td>
<td>8-11 December 2015</td>
</tr>
<tr>
<td><strong>17th International Congress on Infectious Diseases (ICID)</strong></td>
<td>Hyderabad, India</td>
<td>2-5 March 2016</td>
</tr>
<tr>
<td><strong>13. Kongress für Krankenhaushygiene</strong></td>
<td>Berlin Mitte, Germany</td>
<td>10-13 April 2016</td>
</tr>
<tr>
<td><strong>6th Infection Control Africa Network Congress</strong></td>
<td>Johannesburg, South Africa</td>
<td>23-28 September 2016</td>
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ADECI is pleased to announce the XV Argentine Congress on Epidemiology, Infection Control and Patient Safety, to be held in Buenos Aires on October 15-16, 2015.

This annual meeting has become a traditional forum for those who work in the field of infection prevention and control in Argentina. It is now extending its scope to colleagues from the Southern Cone, pursuing ADECI’s goal of promoting networking for the exchange of knowledge and experiences.

The scientific program will convey state of the art sessions and lectures by local experts.

Please visit www.adeci.org.ar for complete information, abstract submission guidelines and online registration.

Teleclass education for infection prevention and control in Spanish

Objectives: Provide the best possible infection prevention and control information to the widest possible audience with the fewest barriers to access. Now in Spanish!!!

Teleclass Education is an international lecture series on infection prevention and control topics. Members in developing nations are entitled to full access without cost ... members in developed nations pay a nominal fee to register for teleclass lectures, although many are free-registration. To find out more about Teleclass Education in Spanish click here: http://www.webbertraining.com/espanol.php

The Recordings Library is freely accessible to anyone. Teleclass Education is run by groups of volunteers around the globe.

INTERNATIONAL ATTENDEE SCHOLARSHIP

IPAC Canada and Sage Products LLC are pleased to announce the launch of the Sage International Attendee Scholarship. The purpose of the Scholarship is to provide financial assistance to eligible infection prevention and control professionals from under-resourced nations to attend an IPAC Canada National Education Conference.

The maximum amount granted to each recipient per award year would be the equivalent of five thousand dollars ($5000.00 CAD). Applicants will not necessarily receive the full amount. The award will include registration for the entire conference, including both pre and post conference education sessions, economy air travel, and a maximum of five (5) nights’ accommodation, and meals. In addition, the applicant will receive one complimentary ticket to the conference special event(s). DEADLINE FOR APPLICATIONS: January 31, 2016. Go to http://www.ipac-canada.org/opps_sage_international_scholarship.php for more information.
IFIC COURSE ON BEHAVIOUR CHANGE IN INFECTION PREVENTION & CONTROL
New Dolmen Hotel, Malta
2-4 November 2015

Target audience
The course is aimed at all professionals (including doctors, nurses, administrators etc.) involved in IPC, especially those having direct input into the planning and implementation of programmes designed to improve compliance with cornerstone practices such as hand hygiene, antibiotic stewardship, care bundles, etc. The course will especially be useful to experienced professionals who lead IPC teams and can both share their experiences as well as take on new techniques directly relevant to their work.

Course description
This highly intensive and interactive 3-day course will study human behaviour theories as well as behavioural drivers and modifiers identified in sociology, psychology and anthropology literature and assess their relevance to IPC. Interventional techniques related to adult education, human factors modification and behaviour change will also be presented. Change models which have proven successful in other settings and in industry will be explored, together with possible ways of adapting them successfully to IPC. Course attendance will be limited and delegates will be seated in small groups to facilitate dialogue and sharing of experiences. This course will be highly interactive in its delivery. A workshop-type discussion format will be adopted; interactive keypads will also be utilised to maximise delegate participation. All lecturers and moderators are experts in their topics and have published research and/or presented in international fora.

REGISTRATION
Registration fees:

<table>
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<tr>
<th></th>
<th>until 30th September 2015</th>
<th>from 1st October 2015</th>
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<tbody>
<tr>
<td>Delegates from</td>
<td>€300.00</td>
<td>€400.00</td>
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<td>developing countries</td>
<td></td>
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<tr>
<td>All other delegates</td>
<td>€400.00</td>
<td>€450.00</td>
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Course fee includes: course materials, lunches, refreshments and course dinner on 3rd November.

Accommodation:
Delegates intending to stay at the New Dolmen Hotel can book their accommodation directly through the hotel’s website: www.dolmen.com.mt

Registration:
Delegates should register for the course online at: www.theific.org/changecourse. Full payment, using credit card (or bank transfer), must accompany registration. Places will be allocated on a first-come basis.

Cancellations:
Requests for cancellations must be undertaken by sending an email to changecourse@theific.org. Refunds will be undertaken as follows:

- >30 days before course: 75% refund
- 7 - 30 days before course: 50% refund
- <7 days before course: no refund

Registrations can be transferred to third parties at no extra charge.
**IFIC COURSE ON BEHAVIOUR CHANGE IN INFECTION PREVENTION & CONTROL**

**PROGRAMME**

<table>
<thead>
<tr>
<th>DAY 1</th>
<th>2 NOVEMBER 2015 MONDAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>08.00 – 09.30</td>
<td>Understanding the fundamentals: Examples of key human behaviour theories. Prof. Cecilia Stilsby Lindborg Karolinska Institutet Stockholm, Sweden</td>
</tr>
<tr>
<td>09.30 – 10.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>10.00 – 12.30</td>
<td>Understanding the diversity: National &amp; organizational culture and their relevance to IPC. Dr. Michael Borg Mater Dei Hospital Mdina, Malta</td>
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<tr>
<td>12.30 – 14.00</td>
<td>Lunch</td>
</tr>
<tr>
<td>14.00 – 15.30</td>
<td>Leadership theories and their influence in eliciting behaviour change. Prof. Joanne Pfeiffer University of Minnesota Minneapolis, U.S.A.</td>
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<tr>
<td>15.30 – 16.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>16.00 – 17.00</td>
<td>Case presentations Interactive discussions of effective interventions that successfully achieved IPC behaviour change.</td>
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<tr>
<th>DAY 2</th>
<th>3 NOVEMBER 2015 TUESDAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>08.00 – 09.30</td>
<td>Communicating change initiatives more effectively: Appropriate techniques in adult education. Prof. Jacqueline Reilly Health Protection Scotland Glasgow, Scotland</td>
</tr>
<tr>
<td>09.30 – 10.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>10.00 – 12.30</td>
<td>Aiming at sustainability: Incorporating human factors into IPC behaviour change strategies. Dr. Neil Wrigglesworth Guy’s &amp; St Thomas’ NHS Foundation Trust London, UK</td>
</tr>
<tr>
<td>12.30 – 14.00</td>
<td>Lunch</td>
</tr>
<tr>
<td>14.00 – 15.30</td>
<td>Designing better interventions: Understanding behaviour change to plan more effective IPC interventions. Prof. Susan Michie University College London London, UK.</td>
</tr>
<tr>
<td>15.30 – 16.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>16.00 – 17.00</td>
<td>Case presentations Interactive discussions of effective interventions that successfully achieved IPC behaviour change.</td>
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<tr>
<th>DAY 3</th>
<th>4 NOVEMBER 2015 WEDNESDAY</th>
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<tbody>
<tr>
<td>08.00 – 09.30</td>
<td>Adopting models from other settings: Social marketing techniques Dr. Georgina Cairns University of Stirling Scotland, UK</td>
</tr>
<tr>
<td>09.30 – 10.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>10.00 – 12.30</td>
<td>Planning behaviour change strategies and adapting them to IPC: moving from theory to practice. Dr. Michael Borg Mater Dei Hospital Mdina, Malta</td>
</tr>
<tr>
<td>12.30 – 14.00</td>
<td>Lunch</td>
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<tr>
<td>14.00 – 15.30</td>
<td>Planning behaviour change strategies and adapting them to IPC: customising successful approaches from industry Dr. Michael Borg Mater Dei Hospital Mdina, Malta</td>
</tr>
<tr>
<td>15.30 – 16.00</td>
<td>Coffee break</td>
</tr>
<tr>
<td>16.00 – 17.00</td>
<td>Course conclusion Evaluation of course by participants and distribution of certificates of participation.</td>
</tr>
</tbody>
</table>

GO TO: www.theific.org/changeccourse FOR MORE INFORMATION.